fountain

Security & Privacy Infrastructure

How Fountain Protects Applicant and Employer Data with Industry-Leading Security Practices

July 2025

Introduction

At Fountain, we consider security to be one of our most important missions. Our customers and their applicants entrust us with their data when applying for positions, add a new worker to be onboarded, or create a new Shift. We work tirelessly to implement controls and procedures to keep this data safe. We prioritize security in everything we do, and this paper outlines our approach to achieving it. Our approach includes industry-leading regulatory compliance, strong security controls, a culture of security within Fountain, and a highly available and scalable architecture. This paper provides an overview of our security approach in each of these areas.



Certifications & Regulatory Compliance

Fountain is excited to announce that it has achieved ISO 27001 certification, one of the most globally recognized information security standards, in addition to our SOC-2 Type 2 compliance. Each certification is a significant milestone in Fountain's journey to establishing itself as a leading provider of enterprise software solutions, it demonstrates Fountain's commitment to keeping its customers and stakeholders data safe and secure. Additional details are available at trust.fountain.com

Service Organization Control 2

SOC 2 is a type of audit and report that measures how well a service organization meets a set of standards established by the American Institute of Certified Public Accountants (AICPA) for evaluating the controls of service. The SOC 2 audit process involves an independent auditor examining Fountain's controls and providing a report that details the organization's compliance. We have the trust principles in Security, Confidentiality, and Availability.

ISO 27001

Fountain is committed to building customer trust, Receiving third-party attestations like SOC-2 Type 2 and ISO 27001 demonstrates to customers and prospects the maturity of Fountain's information security program. The ISO 27001 is one of the gold standards in security certifications.

GDPR

Complying with GDPR is a paramount commitment that Fountain makes to our customers, ensuring their privacy and data protection are upheld with the highest standards. By adhering to GDPR regulations, Fountain demonstrates its respect for individuals' personal information, fostering a sense of trust and transparency. Customers can rest assured that their data is handled responsibly, safeguarding them from potential breaches and unauthorized use.



SOC 2 Type II



ISO 27001:2022



GDPR



CCPA



SOC 1 Type II